

NOVACHAT: Updating Chat Software



Important Functions

Below are the main Functions buttons on the NOVA chat devices:

Menu Button  /  /  allows you to determine which vocabulary file will be used, which augmentative options are enabled, how and when to speak messages, and how a wide variety of other options are configured.

Home Button  /  /  navigates out of Chat software to the Home screen of the Android software.

Back Button  /  /  navigates to previous page or to previous Menu. Pressing and holding the Back button also reveals the Chat software menu.

 Click [HERE](#) to download Chat Editor

Technical Support:

Tel: +44 (0)1733 370 470 (Option 2)
Email: info@liberator.co.uk

Regional AAC Consultants:

If you wish to speak to your Regional AAC Consultant, please call +44 (0)1733 370 470 (Option 3)

To ensure your device is up to date with the latest Chat Software please ensure you run updates on a regular basis. You can either download updates from our website onto a USB stick or download and install them automatically on the device.

PLEASE NOTE: Automatic updates are only available from software version 1.13.0 onwards, if your device is running 1.12 or below then you must first update it manually before the automatic updates feature will be available.

Downloading and Installing Updates Automatically on the Device

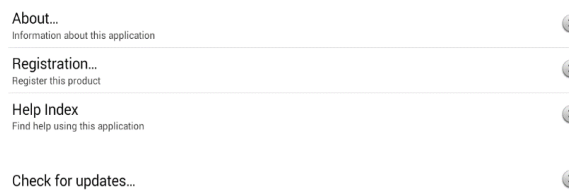
PLEASE NOTE: You must be connected to Wi-Fi to download updates automatically.

The “Allow Wi-Fi Download” and “Auto Install” options are selected by default on your device; therefore, it will update itself automatically (you may need to select “Install” at certain points through the update). You can check these settings by pressing **Menu > Help > Check for Updates > Menu**.



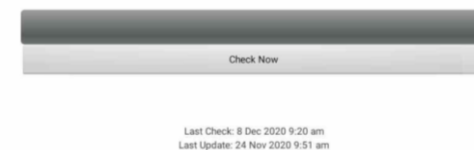
If either option is blank, select the boxes to insert a green checkmark.

1. You can check for updates at any time by pressing **Menu > Help**. The Help screen will be displayed.

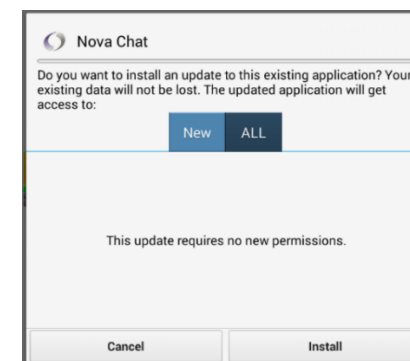


2. Press **Check for Updates**. A screen will show “Check Now” along with the current software version, when you last checked for updates, and the date and time of the last update.

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3. To check for available updates, press “Check Now”. If there are any updates available a window will give you the option to install or cancel.



4. Press “Install”. “Installing” will be displayed below a progress bar while the installation is in progress.



PLEASE NOTE: The number of updates to install can vary. When prompted, follow the on-screen instructions.

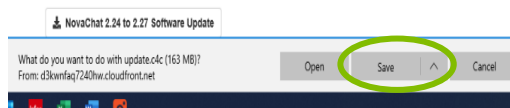
When the installation is complete, the screen will display “The Update Completed Successfully”.

Downloading and Installing Updates via your PC/Laptop

This is especially useful if your device is running an older version of Chat software (the version number can be found by tapping **Menu > Help > Check for Updates**).

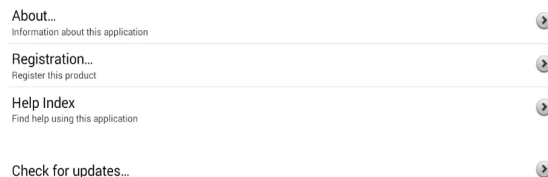
Updates to Chat software need to be run in sequence. All updates (past and present) can be downloaded from the Saltillo website (<https://salttillo.com/support/downloads>). Find your device and select English, then tick the box to accept the End User License Agreement (EULA). This will allow you to select the download(s) needed to bring your device up to date.

1. Plug your Saltillo USB stick to your PC/ laptop. Select the download and, when prompted, click the arrow next to Save and select Save As.



This will allow you to save the update to the Saltillo USB stick. Ensure you save this to the root of the USB stick (not in any folders) and **do not** rename the file.

2. When the download has finished take the stick out of your PC/laptop and plug into your Chat device. On your device in the Chat software select **Menu > Help > Check for Updates**.



3. Select **Menu** again and untick Allow WiFi Download.



4. Press the Back button and press “Check Now”. You will be given the option to install or cancel certain components/versions. Follow the on-screen instructions and select Accept or OK to install the updates. If a component or previous version

needs uninstalling, select OK to allow this to happen.

5. When the updates are completed, your screen will display “The Update Completed Successfully”. Your device is now updated and ready to use.
6. If you need to apply several updates, please ensure you do these one at a time, in turn, and follow these instructions for each update.

PLEASE NOTE: To ensure that your device automatically updates next time re-select “Allow WiFi Download”. You must be connected to your Wi-Fi to download updates automatically. The “Allow WiFi Download” and “Auto Install” options are selected by default on your device. Leave both options selected.

Downloading Latest Updates from our Website

Go to the Liberator Support Website:

<https://www.liberator.co.uk/support/product/software/device> and click on “Download Link” for the NovaChat software. Plug your Saltillo USB stick into your PC/laptop and save the update file to the root of the stick (not in any folders) and **do not** rename the file.

Follow Step 2 - 6 in the heading **Downloading & Installing Updates via your PC/Laptop**.